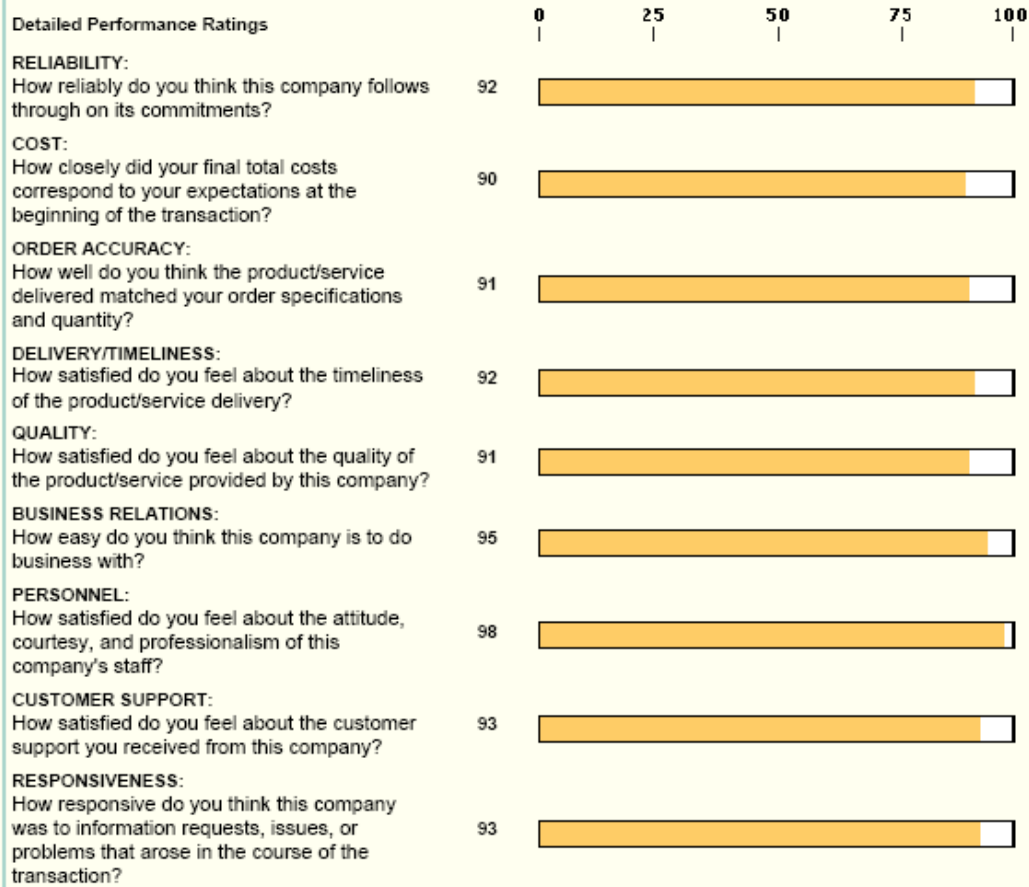
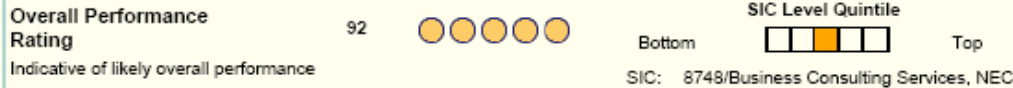


Customer Feedback from 2009

Customer feedback from 2009 Dun & Bradstreet Open Ratings

2. SUPPLIER PERFORMANCE RATINGS

Open Ratings calculates supplier performance scores using a sophisticated algorithm that takes into account the amount of information available on a supplier, the recency of the information, and the accuracy of the raters. Ratings range from 0 to 100, however, this is not a percentile score.



Reliability

"Jason Roberts LLC has met every deadline committed to. They have not let me down once."

Quality

"The quality of the services delivered by Jason Roberts LLC is second to none. I'm extremely pleased with the quality of the work produced. They have exceeded my expectations."

Personnel

"The Jason Roberts team is professional and committed to my business needs. They have consistently gone above and beyond to achieve our goals."

Responsiveness

"The entire organization has always been highly responsive to our needs. They delivered their services providing exactly what we needed. I consider Jason Roberts to be our trusted advisor."

Customer support

"I have received only the best support as a customer of Jason Roberts. They have exceeded my expectations again and again."

Business relationship

"It is effortless from my perspective to do business with Jason Roberts LLC."

Cost

"They have delivered our solution on-time and on budget. I find the overall value to be exceptional"